



Many of us are familiar with the saying: “in life there are no guarantees!” Yet almost every time we go to buy something, or hire someone to perform a service for us, we’re often enticed by “a money-back guarantee,” often amended with the phrase: “No questions asked!” It’s easy to be skeptical of these guarantees, especially since most of us have been disappointed at one time or another by a less than scrupulous company or vendor. Certainly, any law firm that “guarantees” that it will achieve a favorable verdict or result for a client, is not only to be avoided at all costs, it is bordering on the fringes of unethical behavior. However, a law firm that can guarantee a client’s satisfaction is merely exhibiting a healthy professionalism borne from years of experience and a lot of prior, successful litigation.

Our Guarantee to You

At the Law Office of Keith L. Magness, we are more than confident in offering our clients a 100% Satisfaction Guarantee.

Here is how it works: If you are not completely satisfied with the service that we provide at our firm, or you are simply unhappy in the way we are handling your case, ***you can walk away any time within the first 30 days of our relationship – no questions asked!***

At many other law firms, if a client were to leave, the law firm would be entitled to quantum meruit, which means “as much as he deserves” in Latin. Essentially the client would owe the firm compensation for work already performed on their behalf.

Why We Offer This Guarantee

We believe that you have the right to evaluate our competence as we represent you, and ensure that we meet (and exceed) your expectations. And if for some reason you are not satisfied, our 100 percent satisfaction guarantee eliminates your financial risk, as you can take your business elsewhere. That places all of the pressure on our firm to prove our effort is worth to you – not the other way around.

Of course, since we don’t want, or intend, to lose you as a client, we will strive to make sure that you remain satisfied. First and foremost, we will treat you with respect and give your case the personal and legal attention it deserves. We will answer and return your phone calls in a timely manner. We will keep you informed and updated at all times. We will handle your case with the utmost care and consideration. And we will perform our professional duties with honesty and integrity. And if the high standards under which we operate should falter or fail you for any reason, we will waive our right to charge you a fee for any work already performed during the 30-day trial period.

Take Our 100% Satisfaction Guarantee

If you are in the Greater New Orleans area, and are in need of an experienced, qualified, and competent auto accident personal injury attorney, contact the Law Offices of Keith Magness. With our 100 percent satisfaction guarantee and our promise to provide you with our best effort and utmost attention to your case, you have little to lose – and, perhaps, everything to gain.

- Keith L. Magness